

You do not need a referral from your CommunityCARE PCP to get the services listed below:

- ❖ Dental services for children, under age 21
- ❖ Dental services for pregnant women, age 21-59
- ❖ Chiropractic services for children, under age 21
- ❖ Dentures for adults
- ❖ Personal Care Services (PCS) for children under age 21
- ❖ Occupational therapy, physical therapy and speech therapy provided by schools (ages 3- 21) or Early Intervention Centers (under age 3)
- ❖ Eye glasses and services provided by an eye doctor, for children under age 21.
- ❖ NOW Waiver, Elderly and Disabled Adult Waiver, Adult Day Health Services Waiver and Children's Choice Waiver services
- ❖ Services provided by School Based Health Centers to recipients age 10 and over
- ❖ Psychiatric inpatient hospital services
- ❖ Hospital inpatient services
- ❖ State mental health clinic services
- ❖ Mental health rehabilitation services
- ❖ Pharmacy services
- ❖ Psychiatrists' services
- ❖ Transportation services
- ❖ Prenatal/obstetrical services
- ❖ STD clinic services (Office of Public Health)
- ❖ Targeted case management
- ❖ Long Term Personal Care Services (PCS) for adults
- ❖ Tuberculosis clinic services (Office of Public Health)
- ❖ Immunizations for children, under age 21 (Office of Public Health and their affiliated providers)
- ❖ Office of Public Health WIC services
- ❖ Family planning services
- ❖ Hospice services
- ❖ Hemodialysis services

If you disagree with a decision by your Community CARE PCP or Medicaid, you have the right to appeal. You can ask for a hearing on your problem at your local Bureau of Health Services Financing office. You can also ask for a hearing by writing to:

Bureau of Appeals
Post Office Box 4183
Baton Rouge, Louisiana 70821



Keep These Telephone Numbers

CommunityCARE Enrollee Hotline 1-800-259-4444

Monday-Friday, 8:00 a.m. - 5:00 p.m.

CommunityCARE Nurse Helpline 1-866-529-1681

24 Hours

Specialty Care Resource Line 1-877-455-9955

Monday-Friday, 8:00 a.m. - 5:00 p.m.

Translation Services Are Available

Spanish: Si necesita ayuda para leer o entender esta carta, por favor llame al 1-800-259-4444 y pida un interprete.

Vietnamese: Nếu cần người giúp đỡ đọc thư, xin gọi số 1-800-259-4444 sẽ có người thông dịch.